AGAR™
The Chemistry of Cleaning™

CARPET SPOT REMOVAL GUIDE

This simple yet comprehensive reference guide is designed to help you quickly and easily identify the right products to treat carpet stains. Once the cause of the stain has been classified and the correct product selected, basic instructions are offered for preparation of spot removal and important key steps. Full product details and application instructions can be located on the product label and product data sheet.

Procedure for Spot Removal

1. Act quickly
Ninety percent of all spillages can be removed completely if immediate action is taken. If a spilled material reacts chemically with the dye of the carpet a permanent stain will result and the only way to overcome this problem is to use Coffee Stain Remover to bleach the affected area or replace this piece of carpet.

2. Absorb all liquids and vacuum all solids
Absorb spilt liquids with a layer of tissues one centimeter thick or with cloth, paper towels or a clean sponge. Scrape up or vacuum solid soilage before applying spotter.

3. Use lukewarm water
When water is needed, do not use hot water as this may set the stain, making it more difficult to remove.

4. Pre-test
Refer to the Agar Carpet Spotting Chart to help you choose the right product for removing all kinds of stains. Pre-test the spotting chemicals on an inconspicuous section of the carpet to ensure that they will not affect the different colour dyes in the carpet.

5. How to spot clean
Apply small amounts of the spotter and blot stained area. Do not over-wet the carpet as this may leave ring marks and do not rub or brush the pile as this may result in unsightly fuzzing or other distortion. Work from the outer edge towards the centre of the stain and allow the spotter plenty of time to react with the staining material. “Feather” around the area by dabbing the edges more lightly than the centre. After the spotter chemical has released the stain it must be removed from the carpet by absorbing it into a cloth or absorbent paper. Then the area should be rinsed with clean water.

6. Dry the carpet
After thorough blotting, apply a thick layer of dry absorbent material and place a weight on this layer. Allow several hours for the area to dry, or use a fan to dry the cleaned area.

7. Care when using solvents
Solvents are flammable. Always stop anyone smoking, turn off heaters and pilot lights, turn off the television and open the windows when using solvents. Read the Material Safety Data Sheets. Solvents can attack latex-backed carpet tiles. Use caution when spot-cleaning carpets with latex or tar backing as these materials may dissolve in the spotter and be carried onto carpet fibres. Use only small amounts of spotter and blot frequently to avoid over-wetting the carpet. Solvents should not be allowed to soak into the backing of any carpet as they may un-glue the secondary backing. Use solvents sparingly.

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PRE-SPRAYING AND HWE FORMULATIONS	
AMAZON G5	A powder detergent for hot water extraction.
CITRUS EXTRA	Liquid prespray detergent. Safe on all carpets. Tough on dirt.
EXIT	A liquid detergent with grease cutters for hot water extraction or prespray.
SOLSPRAY	Moderate pH makes it ideal for pre-spotting, pre-spraying and in-tank HWE applications.
ANTIFOAM	Defoaming agent that prevents foam taking up valuable space in your recovery tank.
ALTERNATIVE CLEANERS	
BONNET CLEANER	For cleaning carpet by the rotary bonnet method. Fast reacting and quick drying.
CAP-IT-OFF	An encapsulation cleaner for all types of carpet and washable fabric upholstery.
CARPET SHAMPOO	A dry foam shampoo for foam cleaning.
RESTORATION	
SUPER DEO	For use after Bionil, it cleans any final residues or soilage and deodorizes the carpet.
SPOTTERS AND STAIN REMOVERS	
AMSOLVE, CARPET SPOTTER B, CITRUS SPOTTER, G-SOLVE, SPOT WIZ, TANNEX	A spotter for every stain.
COFFEE STAIN REMOVER A & B	For removing stubborn instant coffee stains and bleaching impossible stains.
CURE	Removes stubborn stains including fruit juice, cordial, pet and urine.
DLX CITRUS DEGREASER	DLX is a water-soluble natural solvent-based cleaner and spotter.
RUSTEX	Use neat for removing rust stains.
U-REMOVE	U-REMOVE destroys urine odours and helps prevent stains.
TREATMENTS	
ANTI-STATIC CARPET SPRAY	Dilute and spray onto carpet to eliminate generation of static electricity on carpets.
BROWNING TREATMENT	Removes browning stains and watermarks from carpets and upholstery.
EVERFRESH	Carpet deodoriser which can be used in conjunction with any Agar carpet detergent.
PROTECTOR WATER BASED	Fabric protector based on fluoro-polymer technology.

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	AMSOLVE	U-REMOVE	DLX	G-SOLVE	TANNEX	CARPET SHAMPOO	OTHER
ACIDS	1						
ALCOHOL							See WINE, BEER or LIQUEURS
AMMONIA OR ALKALI					1		
ANIMAL URINE		1					
ASPHALT				1			2. Rinse with warm water
BEER					1		
BEETROOT	2				1		
BERRY STAIN					1		2. CURE, 3. Rinse in water
BLEACH					3		1. Absorb, 2. Rinse
BLOOD (WET)	1						2. Rinse with salty water
BLOOD (DRY)	1						2. Scrape
BURNS							1. Vacuum 2. Use RUSTEX neat
BUTTER				1			2. Rinse with warm water
CANDLE WAX				3. Blot			1. Scrape 2. Absorb onto paper with a hot iron
CARBON BLACK						2	1. Vacuum
CHEWING GUM			1	2 (or CITRUS SPOTTER)			or Rub with ice in a plastic bag or spray with freezing spray, shatter and vacuum
CHOCOLATE AND COCOA	1			3	2		4. Bleach if necessary with COFFEE STAIN REMOVER
CLAY (RED)					2		1. Vacuum
CIGARETTE BURNS						2	1. Clip off blackened ends using small scissors or nail clippers
COCKTAILS	2			1		3 or extract	
COFFEE (BREWED)					1		2. Bleach if necessary with COFFEE STAIN REMOVER
COFFEE (INSTANT)					1		2. COFFEE STAIN REMOVER
COFFEE (Sugar & Cream)				2	1		3. Bleach if necessary with COFFEE STAIN REMOVER
CLEANING FLUIDS "RINGS"							Apply steam from steam iron, but do not touch fibre with iron. Also, soda water may remove water marks.
COOKING OIL	2			1	3		
CORDIAL							1. Absorb as much as possible, 2. Apply CURE, Leave for 30 min 3. Extract & rinse with water, 4. Bleach if necessary with COFFEE STAIN REMOVER
CRAYON				1			
CREPE PAPER DYE	1						
DUCO CEMENT				1			
DYE							1. Test each spotter to see which is suitable. Start with CURE
EGG	3			2	4		1. Scrape
EXCREMENT/FAECES					1	2	3. Bleach with COFFEE STAIN REMOVER if necessary at 1:10 after rinsing out all other chemicals.
FANTA	2						1. BROWNING TREATMENT 10 minutes. Blot, then 2.
FOOD COLOUR STAIN	3			1	2		4. Bleach if necessary with COFFEE STAIN REMOVER
FRUIT JUICES					2		1. Flush with cool water 3. CURE 4. Bleach if necessary with COFFEE STAIN REMOVER
FURNITURE POLISH				2		3	1. Paint Remover
FURNITURE STAIN	3			2			1. Absorb as much as possible
GELATIN	1				2		
GENTIAN VIOLET						2	1. METHYLATED SPIRITS
GLUE (HOUSEHOLD)	2	1			3	4	
GLUE (EPOXY, CONTACT OR ANIMAL BASE)				2			1. SOLVENT or Thinner recommended on container
GRAPE JUICE					2		1. Flush with cool water, 3. CURE 4. Bleach if necessary with COFFEE STAIN REMOVER
GRASS				1		3	2. Rinse with warm water
GRAVY						1	or extract with SOLSPRAY
GREASE AND OILS				1		2	3. Use CARPET SHAMPOO if necessary
HOUSEHOLD CEMENT	2	1			3	4	
ICECREAM	1					2	or extract with hot water

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	AMSOLVE	U-REMOVE	DLX	G-SOLVE	TANNEX	CARPET SHAMPOO	OTHER
INK (PERMANENT)						2 or extract with hot water	1. Paint Remover/GRAFFITI REMOVER
INK (MIMEOGRAPH)				1		2	or extract with hot water
INK (WASHABLE)	1					2	or extract with hot water
IODINE					2		1. METHYLATED SPIRITS, 3. Bleach if necessary with COFFEE STAIN REMOVER
JUTE STAIN					1		2. BROWNING TREATMENT
LACQUER						2 or extract	1. Paint Remover
LEMONADE			1			3	2. CURE
LINSEED OIL			1			3	2. Bleach if necessary with COFFEE STAIN REMOVER
LIQUOR & LIQUEURS	2			1		3 or extract	
LOLLIES (other then chocolate)	1			3	2		
MEDICINE	2			1	3		
MERCUROCHROME					2		1. METHYLATED SPIRITS (prolonged absorption required)
METAL POLISH				1	2		
MILDEW					1		2. Bleach with COFFEE STAIN REMOVER
MILK	1						
MUCILAGE & MUCUS	1						2. Rinse with salty water
MUD						2 or extract	1. Allow to dry, then brush
MUSTARD					1		2. Use RUSTEX if necessary
OIL				1		2	3. Use CARPET SHAMPOO if necessary
OINTMENT	2			1	3		
ORANGE DRINK	2						1. BROWNING TREATMENT 10 minutes. BLOT, then 2.
PAINT (OIL BASE)				1 or Paint Remover			or 1. GRAFFITI REMOVER
PAINT (WATER BASE)				1		2 or extract	or 1. GRAFFITI REMOVER
PERMANENT WAVE SOLUTION	1				2		
RUBBER CEMENT				2			1. Scrape off
RUST							1. Vacuum 2. Use RUSTEX neat
SCORCH MARKS							Trim with scissor or replace carpet section
SHOE POLISH (LIQUID)				1		2	3. Bleach if necessary with COFFEE STAIN REMOVER
SHOE POLISH (WAX, PASTE)				1			2. Bleach if necessary with COFFEE STAIN REMOVER
SOFT DRINKS			1			3	2. CURE
SOOT				2	3		1. Vacuum
SYRUP	1						
TAR				1			2. Rinse with warm water
TEA				2	1		3. Bleach if necessary with COFFEE STAIN REMOVER
TOBACCO				1		2	
TOMATO JUICE OR SAUCE	3				1	2	
UNKNOWN STAINS	4		2	1	3		5. COFFEE STAIN REMOVER
URINE		1					
VASELINE			2	1			
VOMIT					1 Soak		2. Rinse with salty water
WATER STAINS					1		2. Steam entire area
WATER COLOURS	2			1			
WAX (CANDLES)				3. Blot			1. Scrape 2. Absorb onto paper with a hot iron
WINE					1 Soak		2. CURE – Soak 3. COFFEE STAIN REMOVER if necessary
WOOD STAINS							1. 10% OXALIC ACID in very hot water

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