U-REMOVE

Biological Urine Stain Remover

Product Data Sheet | Product Code: URE | Issued: November 27, 2025

What is U-Remove?

U-REMOVE utilises advanced biologically active ingredients to digest and consume organic soilage and uric acid salts left by urine in fabrics and carpets. U-REMOVE destroys urine odours and helps to prevent stains.

Key Benefits

- ✓ Removes urine odours from fabric & carpets
- ✓ Keeps on digesting stains until the soilage is gone
- ✓ Pleasant fresh fragrance
- ✓ Also removes odours caused by vomit, faeces, sweat, milk & tobacco smoke
- ✓ Use on carpets, underlay, mattresses, curtains, fabrics, artificial turf & synthetic grass
- ✓ Can also be used on hard surfaces such as concrete, brick, wood, walls & floors (tiles, floorboards, etc.)

How Does It Work?

U-REMOVE is a carefully formulated, stable liquid suspension that contains bacterial spores that are harmless to humans. When the product is added to urine soilage, the bacteria begin to grow and, in the process, consume the organic waste matter that is present. This matter gets broken down ultimately into carbon dioxide and simple water-soluble molecules. As a result, this process stops the growth of bad-smelling bacteria by removing their food supply making U-REMOVE an excellent odour neutraliser and stain remover. It also contains a pleasant fresh fragrance for added product appeal.

U-REMOVE has a sustained action that keeps it working as long as soilage is present, so it keeps on cleaning and deodorising even after the cleaner has left the room.

For Use On…

U-REMOVE is designed for use on carpets and fabrics but can be used on hard surfaces as well. U-REMOVE is biologically active, it must not be mixed with disinfectants, sanitisers, hot water or strong chemicals as these materials will deactivate the good bacteria that are present and needed for the product to work.

Technical Data

Properties

ODOUR – Fresh fragrance
pH = 5.0 – 9.0
FOAM – Low foam height

Environmental Care

U-REMOVE conforms with all statutory environmental requirements. It is based on non-toxic ingredients selected to perform efficiently so there is no waste or damage.
U-REMOVE is:

- Water-based & non-flammable
- Based on biodegradable surfactants & naturally occurring bacteria
- Phosphate-free

Quality

The design, manufacture and supply of all Agar chemical products is controlled by the Agar Quality Management System which is registered and externally audited by SAI Global as complying with the requirements of AS/NZS ISO 9001 "Quality Management Systems – Requirements".
First Certified: 30 April 1996 SAI Certificate No.: QEC7358

Application

Before you begin, first ensure the area is dampened with cold water. This will encourage healthy conditions for the product to work most effectively.

Test for colourfastness on an out-of-the-way area of the carpet or fabric. Make certain that no colour dyes on the fabric are affected.

Shake the bottle well before use.

Spot Treatment (Carpets & Fabrics):

- Remove any solids and blot away any liquid with an absorbent cloth. Dampen the area with cold water then use U-REMOVE neat (do not add water). Spray or pour U-REMOVE onto the soiled or bad-smelling area and work it in with a cloth. Leave to activate for 5 minutes, then wipe away any excess liquid. Do not rinse. Allow the surface to air dry. Repeat the process, if necessary, until the odour and staining have been removed.

Carpet Cleaning:

- Clean carpet with hot water extraction. Do not use any chemicals. Shake well before use. Ensure the carpet is still damp then use U-REMOVE neat (do not add water). Spray U-REMOVE over the affected carpet spots. Allow to air dry.

Spot Treatment (Hard Surfaces):

- Dampen the area with cold water then use U-REMOVE neat (do not add water). Spray or pour U-REMOVE onto the soiled or bad-smelling surfaces and work it in well with a mop or cloth. Leave to activate for 5 minutes, then wipe away any excess liquid. Do not rinse but allow it to dry slowly. This gives time for U-REMOVE to consume the soils. Repeat this process as necessary until the odours are gone.

Agar Cleaning Systems maintains Safety Data Sheets (SDS) on all its products. These sheets contain information that you may need to protect your employees and customers against health or safety hazards associated with our product. Agar Cleaning Systems recommends that you obtain a copy of the respective SDS sheet prior to using this product. The information in the Product Data Sheet is based on data we believe to be reliable. It is offered in good faith, but without guarantee, as conditions and methods of use of our product are beyond our control.

Australian Made Australian Owned

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IMPORTANT – U-Remove is a biological product which is not compatible with bleach and other disinfectants. Do not use with other sanitisers.

Contains microorganisms: Immunocompromised individuals should avoid contact with products containing microorganisms.

Storage

U-REMOVE is stable for 12 months. Store in the original sealed container and keep out of direct sunlight. Also avoid storing the product in extremes of temperature; try to keep it between 10- and 30-degrees C.

Solutions of U-REMOVE should be used up within 6 – 8 hours of dilution. After this time, they may begin to lose their effectiveness.

Disposal Information

1. Used solutions -

Used Solutions of U-REMOVE should be poured into a drain or trough that leads to the sewer system or a septic tank. These systems have a method for treating and breaking down the waste. Used solutions of detergent should not be poured into stormwater drains or down driveways as these drains are designed for rainwater and ultimately lead to the local river system.

2. Unused product

It is best to keep the product and use it up! If this is not possible, try to give it to someone who can use it. (Make sure the product is in its original, labelled container).
If there is no alternative but disposal, it is safe to pour modest quantities of this product down the drain (to sewer) with running water. Leave the cold tap running for a few moments afterwards as this dilutes the product and reduces the concentration in the wastewater.

Remember, do not mix different cleaning products together during disposal!

3. Empty packaging

Bottles and drums

Our 5L and 20L bottles and drums are made from HDPE (polyethylene) or PET which can be recycled. You can dispose of these containers via the kerbside collection program or other recycling system. U-REMOVE containers will be cleaned and reused if returned to Agar Cleaning Systems Pty Ltd, significantly reducing plastic usage and waste.

Cardboard cartons

Used boxes should be flattened and recycled in OCC (old, corrugated cardboard) or mixed wastepaper recycling programs.

Available in: 750ml, 5L

Dispensing Accessories:

Hand Pump for 5L Bottle (30ml/Stroke) – Code DHP30
Tap in Cap 5L – Code DTC5

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